



FLIGHT DEPARTMENT BEST PRACTICES ASSESSMENT

VALIDATE YOUR FLIGHT DEPARTMENT'S COMMITMENT TO GLOBALLY RECOGNIZED **INDUSTRY BEST PRACTICES.**

The ARGUS Flight Department Best Practices Assessment was developed in response to the growing need for private operators around the world to verify that their flight operations are being managed according to globally recognized industry best practices.

Flight Departments that choose the ARGUS Flight Department Best Practices Assessment represent an elite group of non-commercial operators that demonstrate a continuous investment of time and resources into improving their overall operational and safety management processes.

ARGUS IS THE **LEADING PROVIDER OF QUALITY RATINGS FOR THE ON-DEMAND COMMERCIAL AVIATION INDUSTRY**

For more than 20 years, ARGUS has been the leader in onsite aviation audits around the world, and the only audit organization to develop its own highly regarded, proprietary audit standard— *ARGUS Audit Standard*.

ARGUS has performed thousands of audits for commercial airlines, charter operations, helicopters, utility resource operators, and other aviation-based organizations spanning six continents. ARGUS auditors have amassed tens of thousands of hours of onsite auditing experience, objectively assessing the safety programs and initiatives instituted by these operators.

This unmatched experience provided the foundation of this new offering to the global flight department community, with the intent of providing the same in-depth, unbiased, and challenging evaluation specific to the unique and growing safety challenges that affect today's flight departments.

OUR GOAL:

TO IDENTIFY SYSTEMIC, CULTURAL & PERFORMANCE ISSUES TO HELP YOUR FLIGHT DEPARTMENT OPERATE AT A HIGHER STANDARD OF SAFETY.




QUICK FACTS

ARGUS has the unique capabilities of performing a variety of different standards, such as:

- ARGUS Audit Standard
- IS-BAO
- IS-BAH
- Charter Operator Sponsored Audits
- Charter Broker Audits
- IOSA
- ISAGO
- BARS
- ATOS
- GAP Analysis
- Air Carrier CodeShare
- Initial Preparation Visit
- Customer Specified Standards

WHAT ARE THE GUIDELINES FOR THE FLIGHT DEPARTMENT BEST PRACTICES ASSESSMENT?

The ARGUS Flight Department Best Practices Assessment requires participating flight departments to demonstrate their conformance with the following criteria:

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- ✓ MEETS OR EXCEEDS ALL APPLICABLE CIVIL AVIATION REQUIREMENTS
 - ✓ HAS CURRENT AND APPLICABLE FLIGHT DEPARTMENT MANUALS DETAILING PROCESSES AND PROCEDURES
 - ✓ HAS IMPLEMENTED A SAFETY MANAGEMENT SYSTEM (SMS) APPROPRIATE TO THEIR OPERATION AND CONSISTENT WITH ICAO AND LEADING CAA'S REGULATIONS AND/OR GUIDELINES
 - ✓ CONDUCTS ONGOING MOTION-BASED SIMULATOR TRAINING FOR FLIGHT CREW MEMBERS
 - ✓ HAS CLEARLY DOCUMENTED RESPONSIBILITIES, REPORTING STRUCTURE AND ACCOUNTABILITY
 - ✓ HAS CREATED A SAFETY CULTURE WITH ACTIVE PARTICIPATION BY INTERNAL AND EXTERNAL STAKEHOLDERS

WHY CHOOSE ARGUS AS YOUR TRUSTED ONSITE ASSESSMENT PARTNER?

ARGUS is your full-service partner for the ultimate experience in auditing and assessment excellence and unmatched expertise. ARGUS auditors have an average of 15 years of Flight Department experience and make the audit process as simple and streamlined as possible. With ARGUS, you can expect:



CUSTOMER SERVICE

Proactive coordination with customers of corrective actions. We understand audits and assessments can be overwhelming. The ARGUS PROS team is always available to answer any questions you might have during this process.



AUDITOR EXPERIENCE

All ARGUS auditors are trained to our own exacting standards, including ground school and on-the-job training before being fully qualified. Each auditor has at least 15 years of Part 91 experience.



GLOBAL CAPABILITIES

ARGUS has performed thousands of audits and assessments spanning 6 continents, including North America, Europe, Australia, Asia, South America, and Africa.

ABOUT ARGUS

ARGUS International, Inc. (ARGUS) is a specialized aviation services company whose mission is to provide the aviation marketplace with data and information necessary to make informed decisions and manage risk. ARGUS provides world-class aviation software and business management solutions, including AVMO SYS business management software, TRAQ Pak, ARGUS Ratings, and ARMOR SMS.

ARGUS subsidiaries include ARGUS PROS, a leading provider of on-site safety audits; PRISM, a worldwide leader in Safety Management System (SMS) and Certification services; and Unmanned Safety Institute (USI), a leading provider of safety training, certification and management of unmanned aerial vehicles. Founded in 1995, ARGUS is headquartered in Cincinnati, Ohio, and actively engaged around the globe.